



Terms and Conditions Scooter Rent Amsterdam B.V.

ARTICLE 1

- The tenant accepts to pay the entire rent and deposit in advance of the rental period, unless otherwise agreed.
 - The deposit of one scooter amounts €350.
 - The deposit of one bicycle amounts €50.
- If the deposit is paid by credit card, the credit card needs to be showed at the end of the rental period. If the credit card is absent at that moment, the deposit can't be cancelled immediately, and the tenant needs to wait until the authorization is cancelled automatically within 20-30 days.
- Reservations which are partly/entirely paid in advance, can not be canceled by the renter. Amounts paid in advance will not be returned.
- In case of a no-show (20 minutes after the time of reservation), the reservation will be cancelled.

ARTICLE 2

- Both parties accept that the amount of kilometers, that the mileage recorder states, is correct.
- The tenant agrees to the declared, to be stated level of the fuel tank on the departure and return of the scooter. In absence of a stated level, the tenant has to return the scooter with a completely filled fuel tank. A filled fuel tank, regardless of the level of the tank, can be bought off for €10,- including tax.

ARTICLE 3

- The scooter/bike has to be returned at the agreed date and time of the rental period by the tenant. If this doesn't happen, regardless whether it's the fault of the tenant or caused by something/someone else, and the scooter/bike has to be picked up by the letter on an external location, the deposit will be withheld by the letter.
- If the scooter/bike is rented out per day, and the scooter/bike isn't returned at the end of the rental period, the daily rental price per will be charged to the tenant. During such an extended rental, the same rental agreements are applicable, as long as it isn't longer than an agreed maximum to extend.
- If the scooter/bike isn't returned by the tenant to the letter within the maximum extended period of 1 day, the tenant is charged a fine of € 500.00 per day the scooter/bike isn't returned in time, without the letter having to notice the tenant.
- The scooter/bike has to be returned by the tenant. The return of the scooter/bike by another party is not allowed, unless otherwise agreed.

ARTICLE 4

- During the period that the tenant has possession over the vehicle, all costs concerning the use of the scooter are charged on the tenant. Costs are for example gasoline, oil, stabling and tire repairs .
- Potential towing charges and transport costs of the scooter/bike are charged on the tenant.

ARTICLE 5

Repairs which are executed on the scooter/bike without permission of the letter, are charged on the tenant.

ARTICLE 6

It is not allowed to take the scooter/bike outside a radius of 24 kilometers from the pick up or delivery location. Potential damage or costs which are caused outside this radius, are completely for the tenant.

ARTICLE 7

The tenant states to be familiar with the fact that, with regard to the scooter/bike, no other insurances are covered except from the ones explicitly stated. Potential other insurances that are desired by the tenant, need to be arranged by the tenant him/herself, and need to be paid by the tenant.

ARTICLE 8

- The tenant is responsible for all damage to the scooter/bike caused during the rental period, and the following consequential losses, regardless whether it is caused by the tenant or by odds.
- The tenant indemnifies the letter from all damage of/caused by his passenger or third parties, of which the letter could be liable based on the law, and which may not be covered by the liability insurance of the letter.
- The tenant indemnifies the letter from all fines, transactions and administrative sanctions e.g., which are caused by the driver and/or its passenger during the tenant's rental period because of committed offences and violations. For any such fines, transactions and administrative sanctions, the tenant has complete risk, full responsibility and liability.
- If the fines are received after the rental period, the letter has the right to charge the corresponding fine on the credit card of the tenant, including a € 15 administration fee. If credit card information is insufficient, the letter will send an invoice which has to be paid within 14 days.
- Clauses 2,3 and 4 are not applicable if the tenant proves that the to the letter owed sum are the effects of a defect of the scooter/bike, which was already present in advance of the rental period.
- In case of loss or theft of the keys, €45,-including tax will be charged on the tenant.
- Required service the letter has to give due to the loss of the keys will be charged on the tenant. The same goes for when the keys are locked in a closed space
- The tenant is accountable for damage and loss of included documents, such as the registration certificate, insurance certificate and possible border documents.

ARTICLE 9

In case of damage or loss, regardless of whether it is caused by the tenant or a third party, occurred with regard to the scooter/bike, any included document or other object, the tenant is obliged to contact the letter by phone immediately and confirm this in writing. The tenant is obliged to perform instructions given by the letter, and to let the police make a statement of the incident. By neglecting the previous, the tenant will be accountable for the damage caused by this neglect.

In case of theft, the deposit will be kept by the letter. If it turns out that the scooter/bike was stolen because of neglect or carelessness, the current day value of the vehicle will be charged on the tenant. It has to be clear that the scooter has been locked to an object which is attached to the ground (e.g. a lamppost).

ARTICLE 10

Possible costs and/or damage, which is caused by the tenant, the driver or third party, caused by damage and/or defects and/or loss of the scooter/bike by third parties, are not the responsibility of the letter, but the responsibility of the tenant.

ARTICLE 11

In case of a flat tire, the letter isn't accountable for the costs caused by this matter.

ARTICLE 12

The letter has the right to annul the rental agreement without any judicial intervention, if, according to his judgment, the scooter isn't used carefully by the tenant.

ARTICLE 13

Only the tenant and/or co-tenants can drive the scooter/bike, unless otherwise agreed. Driving under influence of alcohol and/or other drugs is strictly forbidden. If it is ascertained that the tenant and/or co-tenants are under the influence of alcohol and/or drugs, the rent will be stopped immediately. The rent won't be refunded.

ARTIKEL 14

Tenant and letter have agreed that damages on subsequent pictures are in correspondence with the damages at the beginning of the rental period.

ARTIKEL 15

1. If the scooter/bike is paid in advance of the rental period, the rent won't be refunded when the reservation is cancelled, regardless of the cause.
2. If the scooter/bike is paid in advance of the rental period, the reservation can't be changed, unless otherwise agreed.

ARTICLE 16

If the tenant has any comments on the rent concerning any subject, he has to contact the letter within 72 hours after the rent via email, unless otherwise agreed.

ARTICLE 17

If there is need for the letter to send documents to the tenant after the end of the rental (for example if a driver's license hasn't been picked up by the tenant), the letter has the right to charge an administration fee and shipping costs to the tenant.

ARTICLE 18

1. From April 8 2019 onwards all scooter drivers are given 1 or 2 helmets for rental for free. These need to be returned at the same time with the scooters.
2. If the helmet(s) is not returned, the tenant needs to fulfill €50 per helmet.